



1 Year Limited Labor Warranty for Residential Door Installations

Phone: 860-316-2040 | Email: contact@springkinggaragedoors.com | Website: springkinggaragedoors.com

Warranty Coverage

Spring King Garage Doors LLC ("Spring King") provides this limited labor warranty to the original homeowner for the installation of a new residential garage door completed by Spring King (the "Covered Installation"). This warranty applies only to labor-related defects caused by improper installation by Spring King and does not provide a warranty on the garage door, springs, hardware, opener, accessories, or other products.

For one (1) year from the date the Covered Installation is completed (the "Warranty Period"), Spring King will address a verified installation defect that materially impairs the safe or proper operation of the newly installed garage door and is directly caused by Spring King's installation workmanship.

Available Remedy

After receiving timely notice and being given a reasonable opportunity to inspect the installation, Spring King will determine whether a covered installation defect exists. For an approved claim, Spring King may choose, in its sole discretion, either:

- **Corrective labor:** provide reasonable labor necessary to correct the covered installation defect during normal business hours; or
- **\$250 cash refund:** provide the homeowner a cash refund of two hundred fifty dollars (\$250.00) so the homeowner may retain another service provider. Acceptance of the \$250 refund constitutes full and final satisfaction of that warranty claim and releases Spring King from any further duty or liability relating to that claim, to the fullest extent permitted by law.

Spring King is not responsible for amounts charged by another service provider that exceed the \$250 refund.

What Is Not Covered

- Springs of any type, including torsion springs, extension springs, spring fatigue, breakage, adjustment, replacement, or related service.
- Defects, failures, or deterioration of the garage door, panels, sections, tracks, rollers, hinges, cables, drums, bearings, seals, fasteners, opener, remotes, keypads, photo-eyes, accessories, or any other product or component, except solely to the extent an issue is proven to have been directly caused by improper installation labor.
- Normal wear and tear; routine maintenance; lubrication; balancing; seasonal adjustments; minor noise, vibration, cosmetic variation, or settling that does not materially impair operation.
- Damage or malfunction caused by improper use, misuse, abuse, impact, collision, obstruction, overloading, unauthorized adjustment, improper maintenance, neglect, failure to follow operating or maintenance instructions, or continued operation after a problem becomes apparent.
- Work, alterations, repairs, additions, or adjustments performed by the homeowner or any third party after the installation.
- Damage caused by an improperly installed, adjusted, or attached garage door opener when the opener work was not performed by Spring King.
- Building movement, framing defects, uneven floors, settling, water intrusion, moisture, pests, corrosion, electrical problems, power surges, or pre-existing conditions in the garage or home.
- Acts of God and events beyond Spring King's control, including fire, flood, wind, lightning, storm, ice, snow, earthquake, falling objects, vandalism, theft, casualty, or other accidental damage.

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- Incidental, indirect, special, consequential, exemplary, or punitive damages; loss of use; loss of property; inconvenience; or costs of other contractors, except for the optional \$250 refund expressly described above.
 - Any claim reported after expiration of the Warranty Period.

Claim Requirements and Service Procedure

- The homeowner must notify Spring King promptly after discovering a suspected installation defect and before allowing another person or company to perform repairs or alterations.
- The homeowner must provide the installation address, completion date, invoice or contract number, photographs or video when reasonably requested, and a clear description of the problem.
- Spring King must be given reasonable access to inspect the Covered Installation and verify whether the condition is covered.
- Warranty service will ordinarily be scheduled during normal business hours. A responsible adult must provide access and be available to approve and acknowledge completion of the work.
- The homeowner must take reasonable steps to prevent additional damage. If a safety concern exists, immediately stop operating the door, disconnect the opener if safe to do so, keep people and property clear, and contact Spring King.

How to Submit a Warranty Claim

To request warranty service, call 860-316-2040 or email contact@springkinggaragedoors.com. Use the email subject line: **Warranty Claim Request - {Property Address}**. Include a description of the issue, your invoice or contract number, and photographs or video when available.

Important: Keep this warranty with your paid invoice and any manufacturer warranty documents.

Additional Terms and Limitations

This warranty is limited to the original homeowner who purchased the Covered Installation and is not transferable. It applies only to new residential garage door installations performed and paid in full. It does not apply to commercial, industrial, multi-family, condominium association, builder, speculative construction, or resale installations unless Spring King agrees otherwise in writing.

Any manufacturer or product warranty is separate and is governed solely by the applicable manufacturer's written terms. Spring King does not expand, replace, or administer a manufacturer's warranty except as separately agreed in writing.

Except for the express limited labor warranty stated in this document, Spring King makes no other warranty regarding installation labor, whether express or implied, to the extent permitted by applicable law. Spring King's maximum obligation under this warranty is limited to either the corrective labor selected by Spring King or the \$250 refund selected by Spring King.

These limitations apply to the fullest extent permitted by law. Some states do not allow certain warranty exclusions or limitations, so portions of these terms may not apply.

This document is the complete written labor warranty for the Covered Installation. No oral statement or other representation changes this warranty unless it is included in a written agreement signed by an authorized representative of Spring King. This warranty does not limit Spring King's right to collect unpaid amounts.

Installation and Customer Information

Customer Name: _____

Installation Address: _____

Date of Completed Installation: _____

Invoice / Contract Number: _____

Garage Door Description: _____